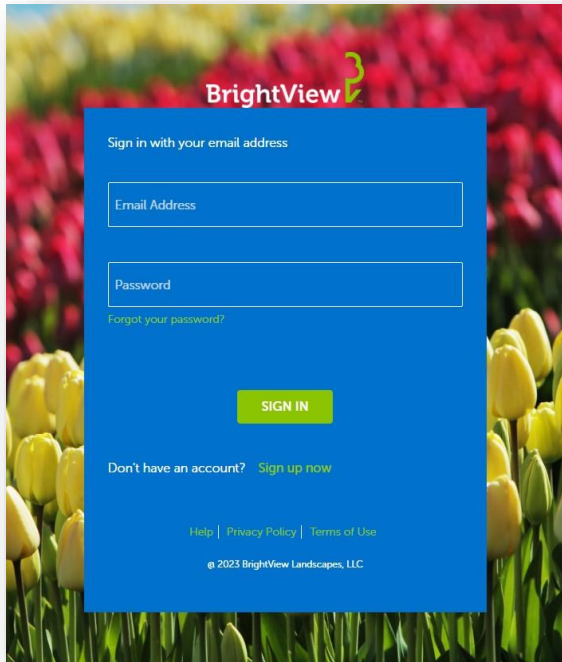


MVFqI7aa Existing Resident Sign Up

Go to the BV Connect website

<https://connect.brightview.com>

Select the "Sign up now" option



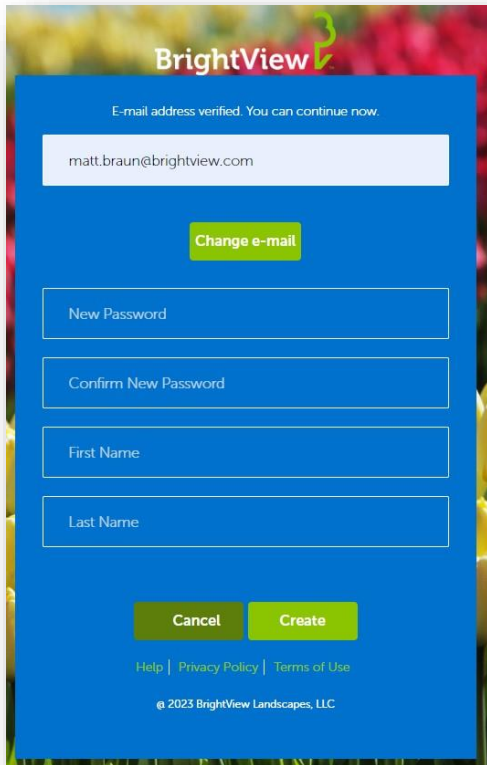
Enter your Email address and you will be sent a verification code.

DO NOT close the window for BrightView Connect

If you get the error that the code has expired one of three things has likely happened

- Code was entered incorrectly
- A space was put at the end of the code
- Send another code was pressed and the last code sent should be entered.

Upon entering the code successfully, you will be taken to this screen



The image shows a mobile application registration screen for BrightView. At the top, the BrightView logo is displayed. Below the logo, a message states "E-mail address verified. You can continue now." A text input field contains the email address "matt.braun@brightview.com". A yellow button labeled "Change e-mail" is positioned below the email field. There are four text input fields for "New Password", "Confirm New Password", "First Name", and "Last Name". At the bottom, there are two buttons: a grey "Cancel" button and a yellow "Create" button. Below the buttons, there are links for "Help", "Privacy Policy", and "Terms of Use", and a copyright notice: "© 2023 BrightView Landscapes, LLC".

Enter a password of your choosing, your name and select Create