

# ISLES HELPING HANDS

**Before considering using this service, please view the Resource Guide first and use those resources as a first response.**

## What Is The Isles Helping Hand?



A group of Isles residents have volunteered their time to serve the community by extending a helping hand during this tough time.

## How Do I Qualify For This Service?

Any Isles resident who is homebound due to physical and/or medical conditions.

## Services Available





The volunteer can pick-up and deliver the following items to your home, if the store or pharmacy doesn't deliver. The order must be placed and paid for in-advance.

 <b>Pick-up Groceries</b>	<i>Provide a copy of your grocery list order.</i>
 <b>Pick-up Prescription Medication</b>	<i>Please verify with your pharmacy that a third party is permitted to pick-up prescription(s) on your behalf.</i>
<b><u>NO</u> Transportation</b>	<b><u>NO</u> Meal Carry-Out</b>

## How Do I Request Assistance?

Request for assistance is reviewed M-F 8am – 4pm

### HERE'S HOW IT WORKS:

 <b>Step #1</b>	Contact Olga Barrios, Activities Director, via phone or email to submit your request.
<b>Phone #</b>	941-922-1892
<b>Email:</b>	<a href="mailto:olgab@argusmgmt.com">olgab@argusmgmt.com</a>
 <b>Step #2</b>	A volunteer will be assigned.
 <b>Step #3</b>	The volunteer will contact you directly to verify your request and coordinate pick-up and delivery.
 <b>Step #4</b>	Your order will be picked up and delivered to your door steps.

**Safety Procedure:** All volunteers will be wearing a mask and gloves while picking up and delivering the items. Volunteers are not allowed to enter the resident's home.

**IN CASE OF AN EMERGENCY PLEASE CONTACT 911**



*"People Helping People"*

