



# THE ISLES Inside Edition

April 2020

Isles of Sarasota H.O.A.  
5901 Benevento Dr.  
Sarasota, FL 34238  
Fax: 941-922-1501

Joshua Jones, Property Manager  
Phone: 941-922-1298  
E-mail: [joshua@argusmgmt.com](mailto:joshua@argusmgmt.com)

Olga Barrios, Activities Director  
Phone: 941-922-1892  
E-mail: [olgab@argusmgmt.com](mailto:olgab@argusmgmt.com)

[www.Islesofsarasota.com](http://www.Islesofsarasota.com)

Emergency After Hours  
Common Areas 941-951-4034

BrightView Portal -  
How To Register 2-3  
Online

BrightBiew Portal -  
How To Submit 4-5  
Service Request

Committee Updates 6-7

Advertisement 8-9

Useful Numbers 10

Pictures 11

Based on the current guidelines from the CDC, the Town Center and amenities will remain **closed until May 1st**. The Board of Directors and the management office will continue to monitor the CDC recommendations.

## COVID-19 UPDATES

- The CDC continues to recommend that people should not gather in groups of 10 or more. Many medical professionals recommend groups of 5 or more should not gather.
- For current guidelines and recommendations please visit the CDC website [www.cdc.gov](http://www.cdc.gov)
- For the latest information within Sarasota County please visit [www.scgov.net](http://www.scgov.net)
- You may also visit The Isles webpage, for updates from Sarasota County, posted under the News tab.

## COMMUNITY UPDATES

- As a reminder, the second quarter HOA fees are Due April 1<sup>st</sup>.
- Lakeside Annual Members meeting Monday, May 4th @ 4:30pm.
- Isles Annual Members meeting Thursday, May 14th @ 7pm.
- Maintenance performed an inspection of the sidewalks and identified over 100 lifted sections which have been spray painted orange. Sarasota County has been notified of the lifted sidewalks.
- As walking and biking has increased within The Isles, please be safe by walking on the sidewalk and use the crosswalks when possible. Bikers stay on the left or right side of the road and not on the sidewalks.
- Please remember all trash can and recycle bins MUST be kept in your garage without exception.

## LANDSCAPING PORTAL

- All landscaping requests must now be submitted on the BrightView portal. The office is NO LONGER accepting the work order in the form of paper request, email, or phone calls (unless is an it emergency).
- If you have not already registered on the portal, please refer to pages #2 and # 3 for detailed instructions on how to register. Pages #4 and #5 gives step-by-step instructions on how to submit a work order online.
- All of the step-by-step instructions can also be found on The Isles website under the "News" tab.

# BrightView Portal Instruction

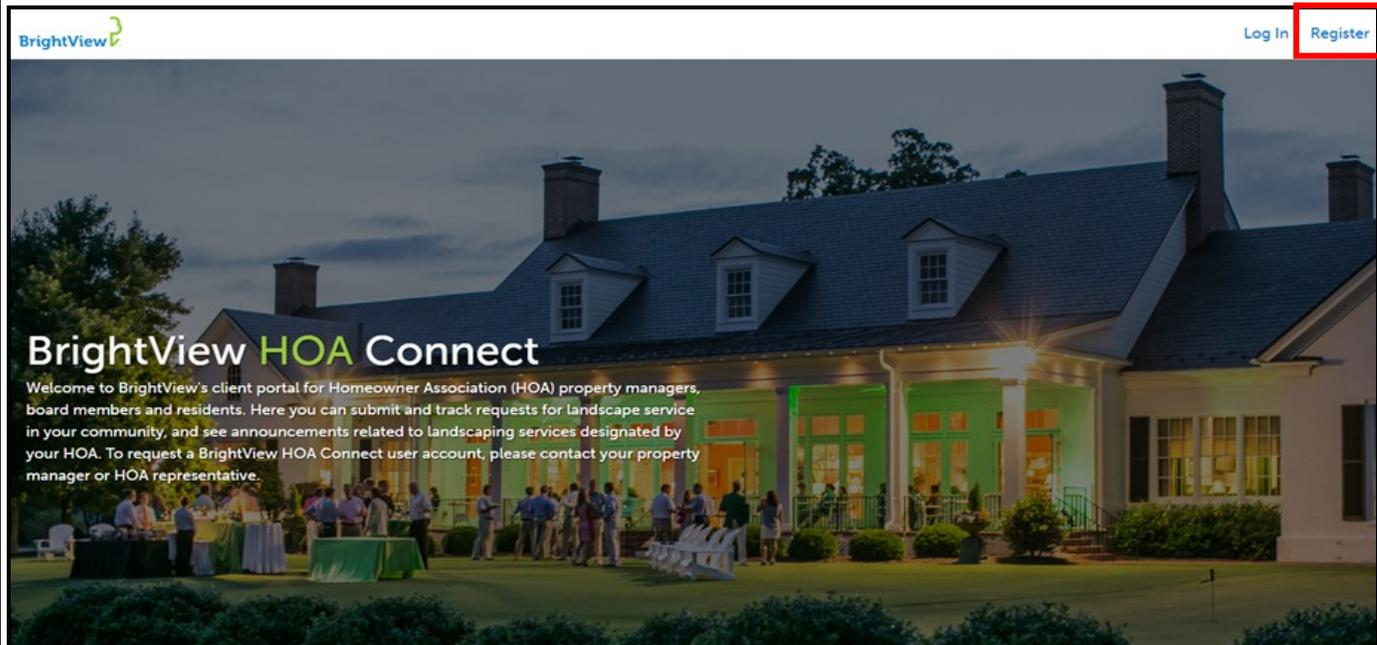
## - HOW TO REGISTER -

The Isles management team's goal is to improve communication with residents on the status of their landscaping requests. Residents now have the ability to submit work orders directly to BrightView through their website. This portal creates a direct line of communication between the resident and BrightView for faster communication and completion rate.

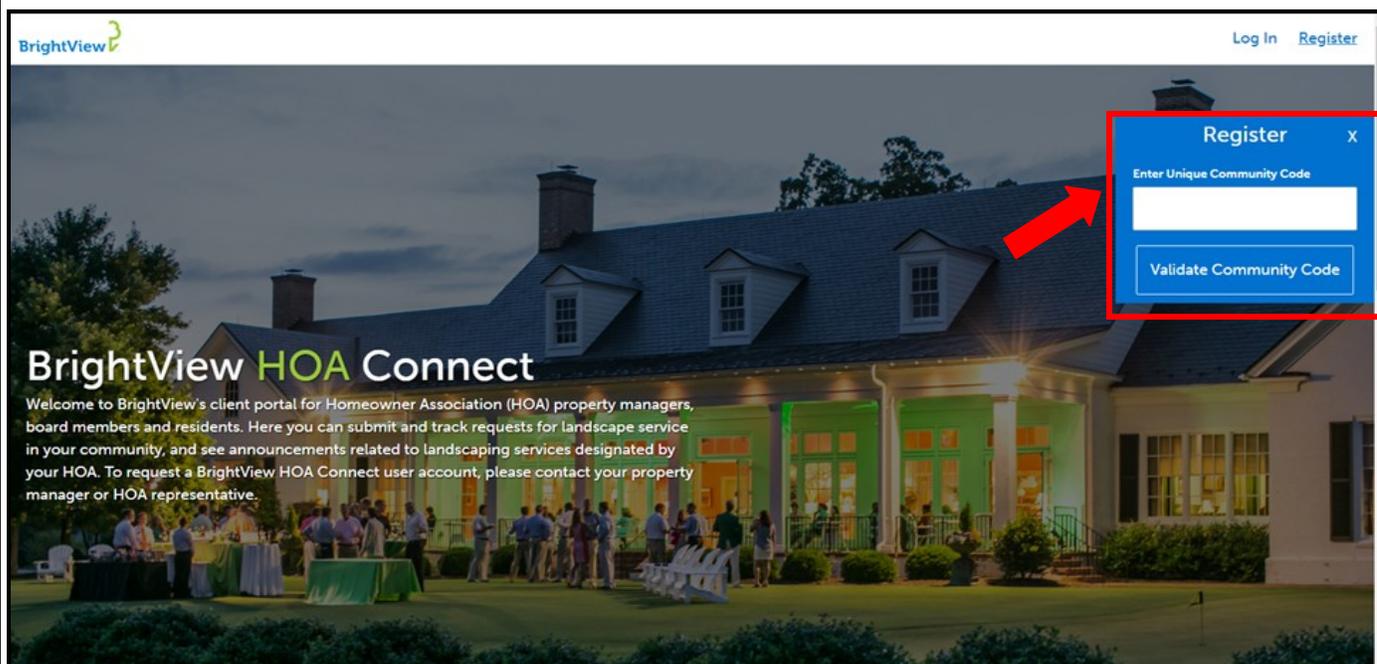
You can submit a service request (also known as work order) through a computer, tablet, or cell phone. Here are six (6) easy steps on how to register online:

**Step 1)** Log onto [www.hoa.brightview.com](http://www.hoa.brightview.com)

**Step 2)** Click "Register", located at the top right hand corner.



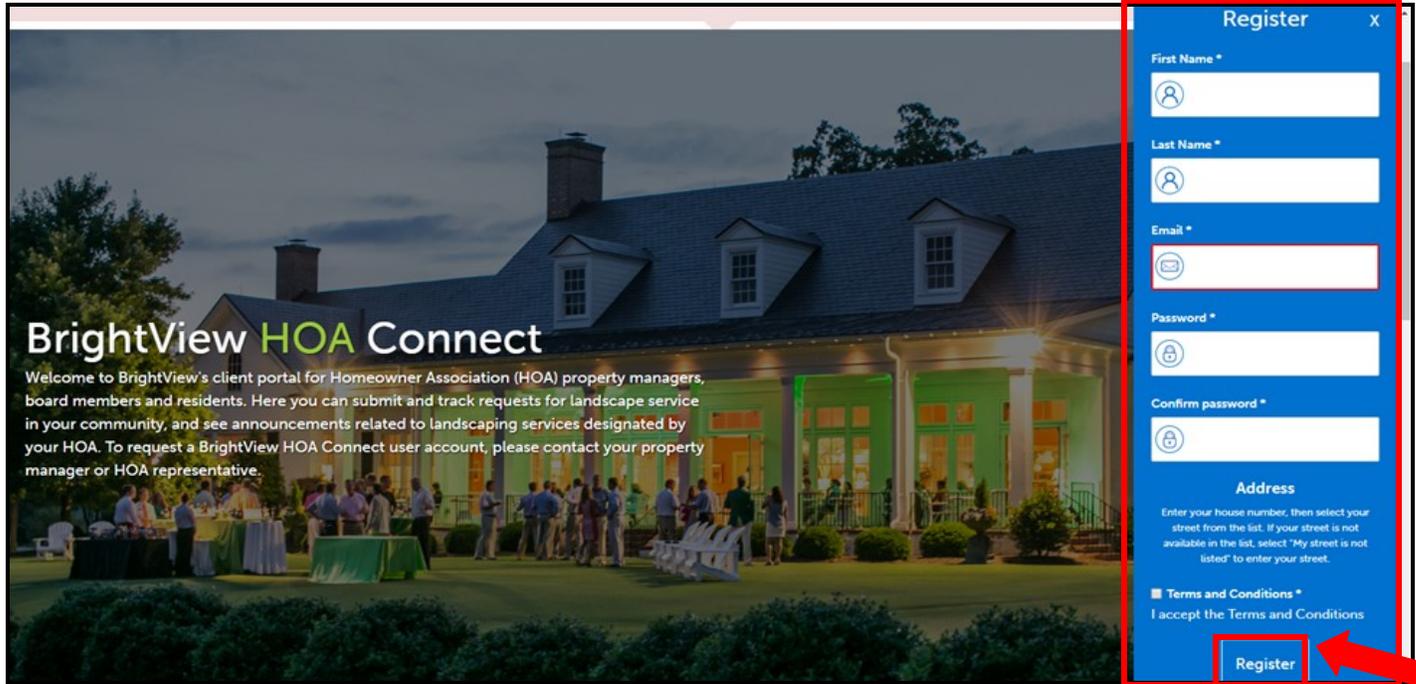
**Step 3)** Enter the community code: **PxSbjRHc**



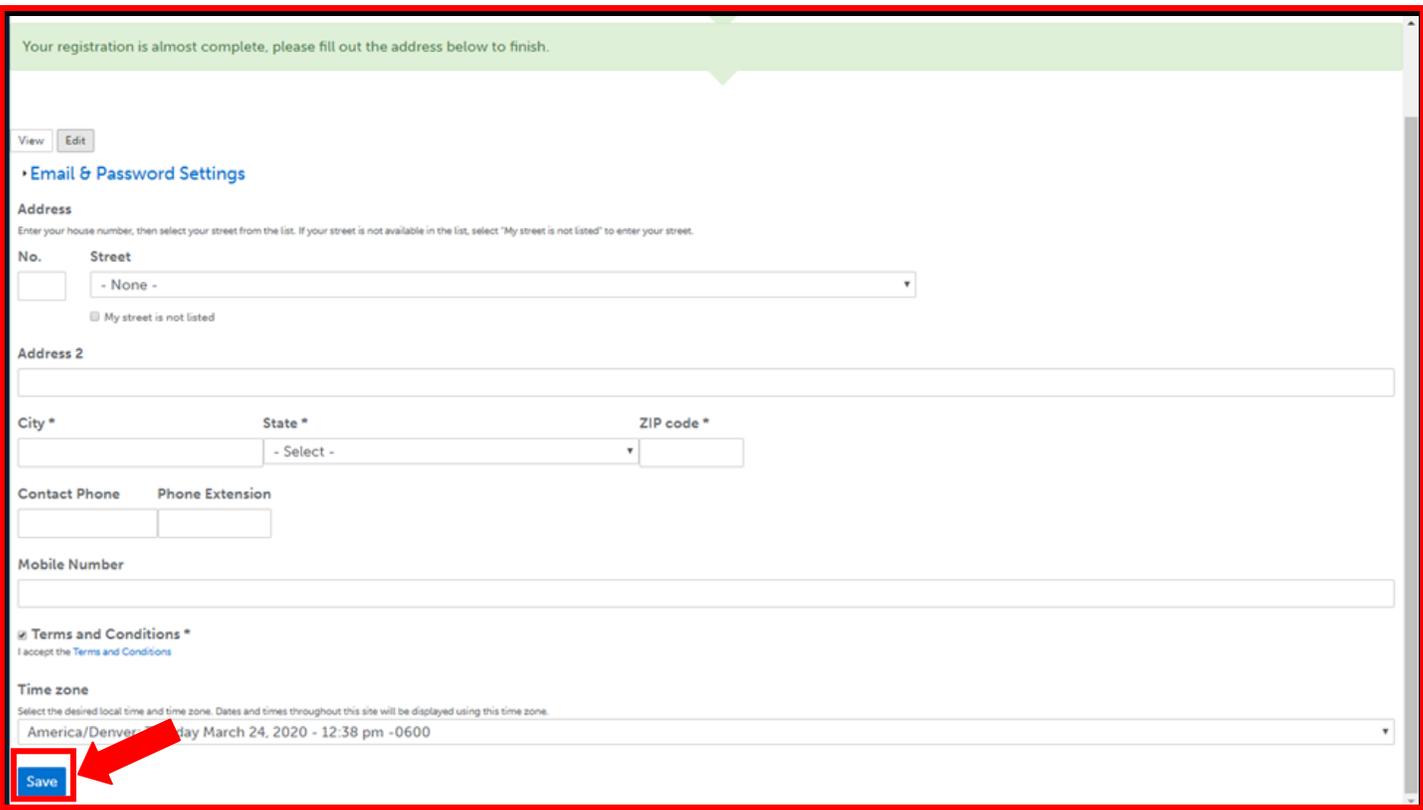
# BrightView Portal Instruction - HOW TO REGISTER -

**Step 4)** Enter your name, email address, and create a password. Check mark the Terms & Condition box, then click **“Register”**.

*PLEASE NOTE:* Your email address will be used by BrightView to email updates on work orders you have submitted.

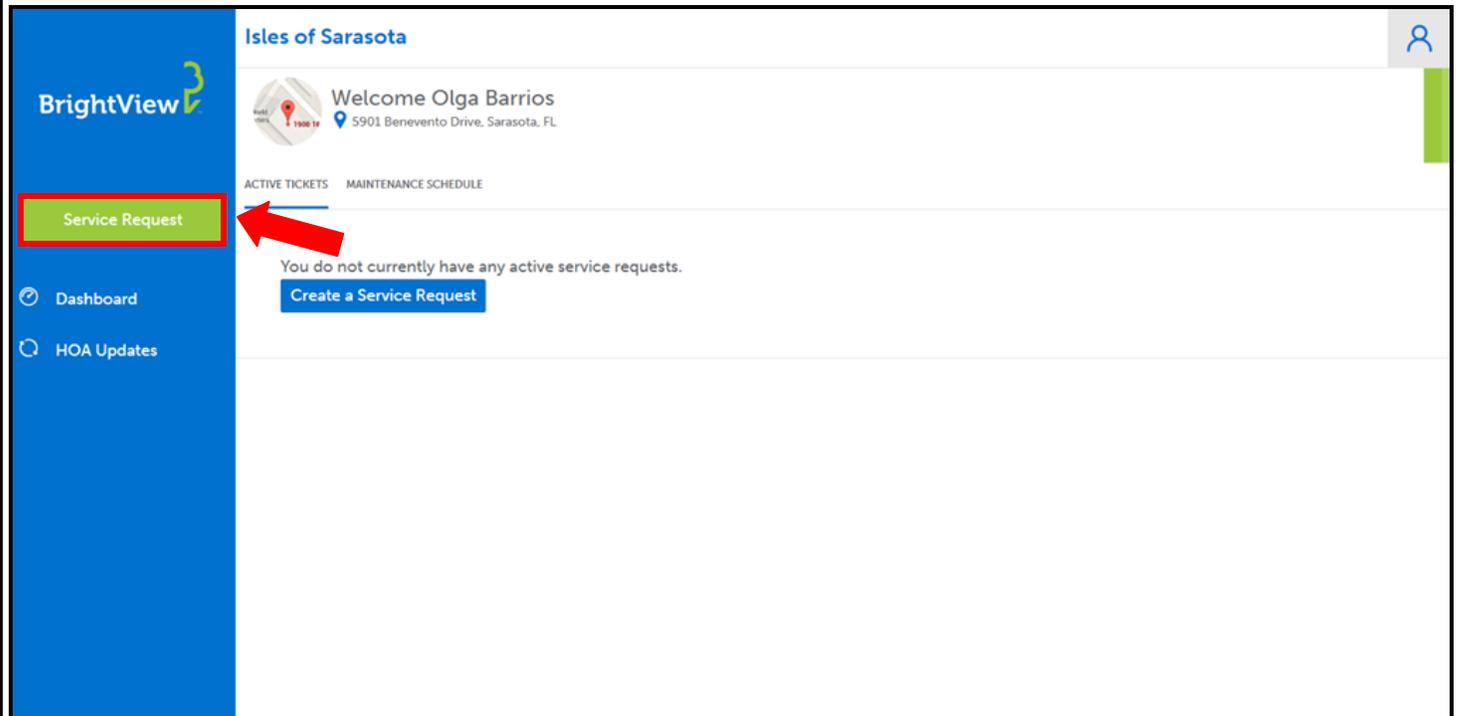


**Step 5)** Enter your Isles address, phone number, and set the time zone to American/Detroit (EST). Then, click **“Save”**. This completes the registration process. Proceed to page # 4 to learn how to submit a service request.



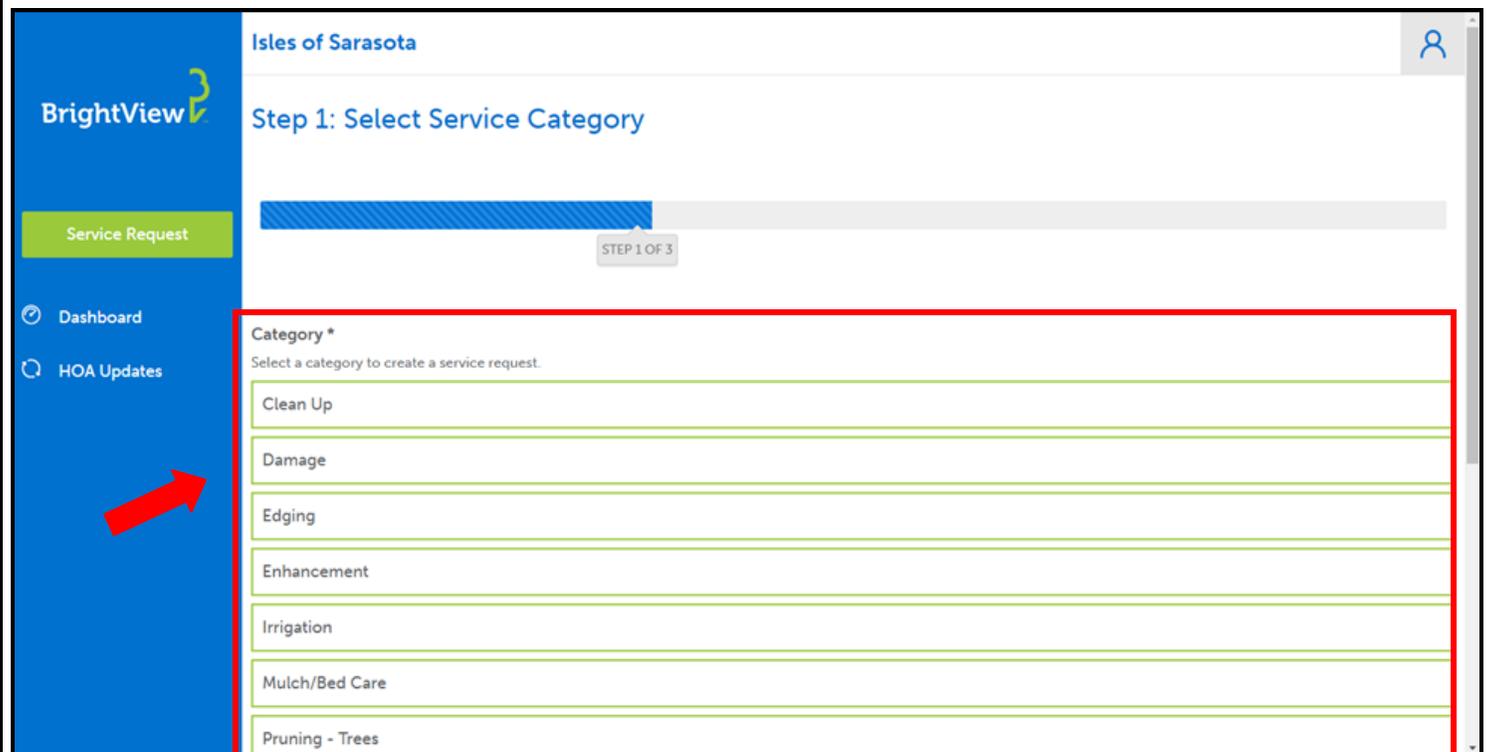
# BrightView Portal Instruction - HOW TO SUBMIT SERVICE REQUEST -

**Step 1)** On the home page of the portal, click on “**Service Request**”.



**Step 2)** Select a category to create a service request. You have 10 categories to choose from. Choose the category that best describes your request.

*PLEASE NOTE: Each landscaping request requires its own individual service request.*



# BrightView Portal Instruction

## - HOW TO SUBMIT SERVICE REQUEST -

**Step 3)** Fill in the blanks and click **“Next”**. In the description box, please identify the location of your request. It’s extremely helpful to include pictures.

Category\*  
Select a category to create a service request.

Clean Up Change

DESCRIPTION \*  
Provide a brief description of the issue you are experiencing.  
Please ignore. Testing the system.

Content limited to 300 characters, remaining: 265

UPLOAD AN IMAGE  
Please upload images here.

Choose File Upload

Briefly tell us more specifically where we need help.

LOCATION \*  
My Home

PRIORITY \*  
 Time Permitting  
 Time Sensitive  
 Safety Issue

Next

Click **“Choose File”** to select your picture. Then, click **“Upload”** to save it on the service request.

Multiple pictures can be uploaded, but they must be done one at a time.

**Step 4)** Click **“Review Your Request”** if this is the only request you are submitting.

If you have multiple requests to submit, click on **“Add new Service Request”** and follow the same instruction starting from step #1. This way, you can submit multiple requests at once.

BrightView

Isles of Sarasota

Step 2: Tell Us About Your Request (continued)

Service Request STEP 2 OF 3

Clean Up Edit

Add new Service Request Or Review Your Request

**Step 5)** Click **“Submit Your Request”** to finalize the service request. You are all done!

# COMMITTEE UPDATES

## SPORTS CORNER

Hello sports fans. As you are now aware, the Coronavirus has put a crimp in wrapping up our winter sports season. Unfortunately, we had to cancel our end of season party.

We would like to give a huge shout out to our tournaments managers:

Ping pong – Isabelle Paris

Pickleball – Leesa Carlin

Bocce – Jim Parsons

Tennis – Jerry Kortzenber

Luckily we were able to finish almost all of the tournament play. We'd like to take this opportunity to congratulate our winners for the 2019-2020 season.

### TENNIS

#### Mixed Doubles:

1st Place: Tammy Terpening and Tom Widmeier

2nd Place: Alene Goetz and Kevin Kuhl

Serving Contest: Tammy Terpening and John Terpening

#### Women's Doubles:

1st Place: Barbie Burke

2nd Place: Tammy Terpening

Serving Contest: Carolina Murphy

#### Men's Doubles:

1st Place: Doug Houston

2nd Frank Metcalfe

Serving Contest: Art Scottow

### PICKLEBALL

Women's: Karen Francini

Men's: Rocky Burke

Mixed Doubles: Cheryl Berger and Rocky Burke

### PING PONG

#### Women's:

Winner - Chelita Houston

Finalist - Isabelle Paris

#### Men's:

Winner - Doug Houston;

Finalist - Tom Michalski

### BOCCE

Unfortunately, we were not able to complete the bocce tournament. We hope to be finished, and the winners announced by the next newsletter. Stay tuned.

No Sport meeting in April. Watch for more details.

John Savage - Chairperson

## BRIGHTVIEW LANDSCAPING

The month of April brings us into our primary growing season. This time of year is also particularly challenging due to the higher temperatures and infrequent rainfall. Some areas of the country are receiving more rain than they can deal with and we are into our yearly spring drought.

With plant material transitioning into summer growth patterns, the growth rates tend to be exceptional. However, we are still committed to stay on our regular maintenance cycles to keep the property looking good so everyone can enjoy the great outdoors. We will continue to monitor and adjust irrigation system to deal with the drought conditions as best as possible. Irrigation will not replace rainfall, it is a supplement to rainfall.

Mowing will be on a weekly service and will include all the usual suspects, mowing, blowing, weed eating, with soft and hard edging.

The detail crews will remain hard at work to keep your shrubs beautiful for the season.

Our Irrigation system is continually monitored and adjusted for the changing seasons and plant requirements. Repairs and modification are taken care of as needed.

Everywhere in the world is currently dealing with the COVID 19 situation. BrightView Landscaping Service is considered an essential service as we are charged in keeping the environment clean and safe. We have implemented policies and procedures for the safety of all our employees and customers during these critical times. Until further notice normal maintenance will not be provided on our properties on Mondays as we will be performing a deep cleaning of our trucks and equipment.

BrightView appreciates your loyalty and commits to creating a beautiful place to live.

John Breitenstein  
Account Manager

# COMMITTEE UPDATES

## ACC CORNER

No ACC Committee meeting in April. Watch for more details.

Carol Solomon - Chairperson

## GROUNDS CORNER

Spring is Here! Of course, it's not always easy to distinguish among the seasons here in paradise, but our plants always provide clues. The turf will grow faster, thus weekly mowing resumes, and winter-dormant plants and trees will bud, bloom and leaf-out. Those who suffer from allergies know when pollen is in the air, and on our cars and patios and screens...

For those who are concerned with the abundance of fallen oak leaves, BrightView tries to keep up with clean up, and do use collected leaves for mulch when and where practical. Mowing, wind and nature will eventually diminish the leaves that accumulate on the turf and in the planting beds, so please be patient.

Enjoy the season, and safe travels to all of our departing neighbors – see you in the fall!

No committee meeting in April. Watch for further details.

Jeanne Feldstein - Chairperson

## CERT CORNER

To all CERT members & volunteers: There will be **NO CERT** meeting for the month of April due to the COVID-19 virus and following the recommendation of the CDC & Isles BOD decision. This decision may last longer depending on current recommendations.

Jim Fonk, IC  
[jfonk@comcast.net](mailto:jfonk@comcast.net)



## RULES & REGS CORNER

The introduction of the new "Big Blue" recycle bins was generally well received by most Isles residents. They hold much more refuse than the old bins and are easy to roll out to the curb.

However, many of our garages are already crowded and there was some apprehension as to whether or not these larger receptacles would fit. For the most part this has proven not to be a problem and compliance with our rules regarding when and for how long trash containers can left out continues to good. But we can still do better.

Since the new bins arrived we have seen them and other trash containers being left out all times at an increasing rate. The rules are clear: trash receptacles should be placed out no earlier than 5pm the night before pickup and must be removed by midnight on the day of pickup. This includes removal from rear driveways.

Waste Management tells us they will be offering smaller recycle containers as of April 6th. This should prove beneficial to residents having problems fitting the larger recycle bins in their garages.

In the meantime, please try and keep The Isles looking neat by complying with the rules, We have come a long way from the days when we were dealing with plastic trash bags spilling out into our streets. Thanks in advance for your usual cooperation.

Robert Brosnan  
 Chairperson

### Preventing COVID-19



Wash hands.



Stay home if sick.



Clean surfaces.



No close contact.

# ADVERTISEMENT



**Janet Parsons**  
Broker Associate

M: (941) 387-4944  
E: JanetParsonsSRQ@gmail.com  
W: JanetSellsSarasota.com

**Your Neighbor & Real Estate Resource!**

Contact Me for All of Your Real Estate Needs

2000 Webber St, Sarasota, FL 34239  
Each office independently owned and operated.



**Alice Sciarino**  
941-266-4553

www.realtyexecutives.com/Agent/Alice-Sciarino

**Rated #1**

**Isles Resident Agents**



With the Isles Resident Experts!  
**40 -SOLD 2-ACTIVE**



where the experts are™



**Bill Taff**  
941-400-5189

4924 SOUTH TAMiami TRAIL  
SARASOTA, FLORIDA 34231

**The Whole Home Problem Solver**

Minor repairs/replacements  
**Pressure Washing, Hurricane Shutters**

**René Butyn**

941-780-1586      rbutyn@live.com  
Masters in Bldg Const, UF      Veteran(USN)  
FL Certified GC, CGC 034932  
Now Also Offering  
**HOME SAFETY AND EFFICIENCY CHECKS**



**Michael & Cynthia Bowers**

#1 Sales Team in The Isles  
Top Sales Team on Palmer Ranch Over 25 Years

**941-650-4809**



8881 Tamiami Trail Suite B Sarasota FL 34231      Owned & operated by NRT, LLC



**BRENDA MAZZONE P.A.**  
REALTOR  
**978-284-3483**

WWW.BRENDAMAZZONE.COM

CALL TODAY FOR  
COMPLIMENTARY MARKET ANALYSIS

OFFICE CONVENIENTLY LOCATED IN  
VILLAGEWALK

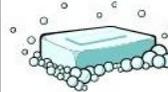
**RON'S PRESSURE WASHING**

(cleaning Sarasota since 1998)

- . Roofs
- . Pool Decks/Cages
- . Brick Pavers Cleaned/Sealed
- . Driveways/Sidewalks
- . Deck/Lanai Painting
- . Exterior Painting

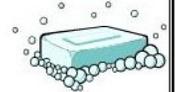
**Hurricane Shutters Put Up & Take Down**

Call today for a free estimate.  
(will beat any price)



(941)544-5665

rdknap@verizon.net



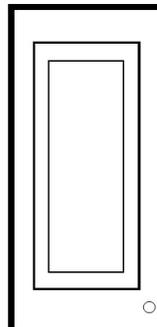
**ACHIEVING THE MOST  
REQUIRES THE BEST!**



**Angela Lista**  
REALTOR®  
Resident & Realtor of The Isles  
**941.544.6255**  
AngelaLista@MichaelSaunders.com  
AngelaLista.MichaelSaunders.com

**Michael Saunders & Company**  
LICENSED REAL ESTATE BROKER

5100 Ocean Boulevard | Sarasota, FL 34242



**Got Bubbles ??**

Cabinet doors delaminating,  
edges bubbling or cracking?

**“Easy Fix”**

using your existing doors

fconwayii@msn.com

**941 - 504 - 2811**

# ADVERTISEMENT



*Janie Gibson*  
Registered Yoga Teacher

**Shining Light Yoga**

Group Classes & Private Instruction

janie@shilightyoga.com      Shilightyoga.com  
941-735-9370  
Sarasota, Florida

**FLAMINGO FITNESS GET FIT FAST.COM**  
**LARRY FELDSTEIN**  
**CERTIFIED MELTMETHOD HAND & FOOT**  
**INSTRUCTOR**

*Simple self-Treatment designed to help you to stay healthy & active*

**ASFA CERTIFIED IN SENIOR FITNESS & GOLF**  
**FITNESS SPECIALIZING IN FITNESS PROGRAMS FOR**  
**DAILY LIFE, SPORTS, GOLF CONDITIONING**  
**SPECIFIC PROGRAMS**

**PHONE: 941-217-6735**  
**CELL: 941-321-9138**  
**Email: [flamingofitness@comcast.net](mailto:flamingofitness@comcast.net)**



**Mr. Fainter**  
Free Decorating Ideas

**"Reliable, On-Time"**

John Myers  
Master Painter

Cell: 801-243-4540  
jmyers0976@msn.com

**AAA American Luxury**  
**Car Service Inc.**

941-377-5330

Airports, Seaports, Attractions &  
Statewide Destinations

*AAAmericanCarService@gmail.com*  
*www.LimoServiceSRQ.com*

*Family owned & operated for over 30 years*  
*Licensed & Insured*



**Pressure Washing and Paver Sealing**

FleetKleen@hotmail.com  
941-723-0086  
www.FleetKleenService.com



**FLEET KLEEN**

*With over 50 Years of Cleaning with Care*  
*in Sarasota, Manatee & Hillsborough Counties*



**Prepared Meal Delivery Service**

Daily - Fresh - Healthy - Local

Fresh Flamingo is a local, family owned healthy food deliver service.

We offer a great variety of healthy & delicious meals with a different menu every day. Fresh Flamingo delivers directly to your door Monday to Friday.

Catering and Party service available  
941-600-6551

**EatFreshFlamingo.com**  
The menu is available on our website



**EXIT KING REALTY**

**Eric Will**  
Realtor®

Cell: (941) 350-8740  
Office: (941) 927-6060  
Fax: (941) 927-0199

Will.ExitKing@gmail.com  
ericwill.exitkingrealestateam.com

3900 Clark Rd H-3  
Sarasota, FL 34233




**LIFE DOCS**

PROTECT FAMILY, PROPERTY  
LIFE SAVINGS & MEDICAL WISHES

THE PEACE OF MIND OF YOUR  
LIFE AFFAIRS IN ORDER

LEGAL DOCS  
PREPARATION SERVICE

**(941) 315-6641**

**BETH A. LEVINE, ESQ**  
FL BAR# 0778427 1986

LIFEDOCSEVINE@GMAIL.COM  
www.lifedocs.biz

## USEFUL NUMBERS

**Adult AED** - Two Automated External Defibrillators are on the Isles property, one is installed in the men's restroom at the Tennis Courts. The other is installed in the Town Center (Main Room).

**ADT Security System** - Phone # **1-800-878-780** to reach our Community Association Service Center for Customer Care, Services, Sales, System Testing, and Technical Support. Call the above number.

**Comcast Cable** - Technical or Support issues call the Comcast Call Center. **1-800-934-6489**. Make sure you have your account number or phone number ready to give.

**Disposal of Fire Extinguishers** - Household Chemical Collection Center is open Wednesday - Saturday, Hours 8am-4pm. 8750 Bee Ridge Road, Sarasota. They may be reached at 861-5000.

**DiVosta Customer Number** - A new "Centralized Customer Service Department" for DiVosta Customer Relations has been established with a toll free number # **1-888-898-9712**. Website: **www.DiVosta.com**.

**Florida Power & Light (FPL)** - For questions or concerns, please call **941-917-0708**. Website: **www.fpl.com**.

**Frontier Customer Service** - Call **1-800-921-8101** for customer service questions.

**Isles After Hours/Weekends** - For emergencies pertaining to common areas. Please call **941-951-4043**.

**Palmer Ranch Master Property** - Phone # **941-922-3866**.

**Sarasota County** - Call **941-861-5000** to report lifted sidewalks, pot holes, or any other county owned property issues. Website: **www.scgov.net**

**Sarasota County Utilities (Water/Sewer)** - For customer service support, please call **941-861-6790** or visit their website: **www.scgov.net**.

**Sarasota County Sherriff's Office (Non Emergency Number)** - Phone # **941-316-1201**. In the event of an Emergency, please call **911**. Website: **Sarasotasherriff.org**.

**Sarasota County Traffic Division** - You can call # 941-861-4016

**The Isles After Hours** - After hours or weekends the emergency number for the common areas is **941-951-4034**. An answering service will notify appropriate management.

**US Postal Service (Sub-Station)** - Phone # **941-921-5666** or **1-800-275-8777**. Address: 6552 Palmer Park Circle, Sarasota, FL 34238.

**Verizon Telephone** - For service related questions, please call # 1-800-837-4966. For billing questions, please call # 1-800-483-3000.

**Waste Management (Trash/Recycle)** - Phone # **941-493-4100**. Please take out your garbage and/or recycling bin on Tuesday after 5pm. Trash pick-up is on Wednesday. If you have palm fronds, branches that you have trimmed, place them on the opposite side of your driveway for pickup.

# A DAY AT THE ISLES



Pickleball Players, Tennis Players, Fashion Show, Garage Sale

**STAY SAFE!**