THE ISLES Inside Edition

June 2020

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www.Islesofsarasota.com

Emergency After Hours
Common Areas 941-951-4034

BrightView Letter	2
Hurricane Preparedness Guides	3
Roof Cleaning	4
Fitness Center Guidelines	5
Tennis Courts	6
Email Blast	7
Committee Updates	8-9
Advertisements	10-11
Useful Phone Numbers	12

Community Updates

- Isles Annual Members Meeting: June 11, 2020 at the Town Center. Registration begins at 5:00PM on the Town Center breezeway.
- Third Quarter HOA fees are due July 1st.
- Social activities, events, and gatherings are still on hold until further notice.
- Sarasota County has replaced 24 section of damaged and lifted sidewalks.
- Fitness center has been re-opened. Refer to page # 5 for more details.
- The Tennis Court fencing project has been completed. See page # 6 for more details.
- All residents with commercial marking logo on their vehicle must keep their vehicle inside the garage OR remove the marking logo, if the car is parked outside.

Community Safety

- Please dispose of face masks and gloves in a trash container. Please do not throw them on the ground.
- Alcohol and glass are NOT permitted in the pool area.
- All vehicles utilizing the guest parking on Cabrera, Dorgali, and Ernesto must park with the passenger side tire to the curb so that the vehicles is parked with the natural flow of traffic.

Landscaping Updates

- BrightView is continuing with the palm trimming in the community.
- Summer is here and with summer comes flowering plants such as hibiscus, plumbago, and oleander. As BrightView maintenance makes its way through the community, these plants and other flower plants must be trimmed. Please do not stop BrightView from trimming.
- All landscaping requests and issue must be submitted on the portal. Please register on the BrightView portal if you have not already done so. Directions for registering can be found in the mail center, Isles website, and in the April newsletter.

Dear Isles Residents,

I wanted to touch base with you all, and share our commitment to the community in regards to our staffing and scheduling. In the past we've had some challenges, and we recognized that there was a need for change. We truly value our partnership with the Isles and its residents, and I'd like to highlight some of the positive changes we've incorporated that are helping us stay on schedule this year as compared to last, and also improve communication.

We have increased our manpower, and have created 2 detail crews. We have split them into different parts of the community so they can easily stay on pace for your trimming and weed needs at the homes and in the common areas. We have successfully put together, and executed a plan that has had us ahead of our trim cycle so far this year, and anticipate completing the year in the same fashion. We haven't hit the rainy season yet, but we know it is right around the corner, but we are committed to having a smooth summer and fulfilling our commitment to the community and its residents.

We have also increased our supervision in the community. We used to have only 1 production manager, and have increased that to 2 this year. We believe that the increased presence of our supervisors will help ensure the quality of the work is up to our standards and yours.

We have recently changed the way the work orders are received and completed by introducing the Brightview HOA Portal. This is a web based system that allows residents to enter a work order that goes directly to Brightview for a quicker response time. In addition to the response time, it also allows for immediate communication to the owner who entered the work order. As soon as we update a ticket with a note, the system automatically generates an e-mail to the originator of the work order. When the e-mail is opened, there is a link to click on which will show you the response to your work order. We've had a lot of positive feedback from the residents who have created an account so far, and we highly recommend the use of the system.

In addition, Josh, Olga, John (Isles account manager), and Jose (Isles irrigation manager) meet twice per week to discuss work orders, trends, and overall updates about the community.

I'd like to say thank you to the owners who take their time to e-mail Josh or John with compliments. Far too often we only hear the negatives, so THANK YOU! I've included a couple of those below.

"I just wanted to let you know that the landscape at the Isles has never looked better, lusher, and more colorful and looks very well cared for. The portal works great. I give them a lot of credit working in the current struggles with the pandemic and the heat. Stay safe and thank you also for a job well done."

"Hi Josh, Just wanted to let you know that Clayton, the irrigation gentleman that works for Brightview, has successfully gotten the rotator sprayers in the back of our house and all along Roseto Place working properly. Also, we are getting watered by the sprinkler system on Tuesday and Saturday as scheduled. Hats off to Clayton, He is doing a good job. Thanks"

Lastly, I'd just like to reiterate that we truly value the partnership that we've had for the last 15 years, and we look forward to continuing that partnership into the future.

Thank you,

Matt Sievert
Brightview Landscape Services

SARASOTA COUNTY HURRICANE PREPAREDNESS GUIDES

The CERT Team is not meeting this month due to the continuing need for social distancing due to Covid-19. However, we want you to have the necessary information to prepare yourselves for the 2020 Hurricane season. Sarasota County has some excellent guidelines, brochures, and web-sites available to assist you. Please take time to read these preparedness guidelines.

"Prepare Your Home" https://www.scgov.net/Home/ShowDocument?id=40782

"Storm Debris: What I Need To Know" https://www.scgov.net/Home/ShowDocument?id=40784

"Disaster Planning For Domestic Pets" https://www.scgov.net/Home/ShowDocument?id=40778

"Prepare Your Business" https://www.scgov.net/Home/ShowDocument?id=40772

"Gauging the Danger (Your Risk Level)" https://www.scgov.net/Home/ShowDocument?id=40780

"Evacuation Center Guidelines" https://www.scgov.net/Home/ShowDocument?id=40952

"How To Get To An Evacuation Center" https://www.scgov.net/Home/ShowDocument?id=40790

"After the Storm" https://www.scgov.net/Home/ShowDocument?id-40770

Sarasota County Evacuation Levels & Centers (This is the large foldout) "Are You Ready? Disaster Planning Guide" is now available to Isles residents. This brochure can be found on a table in the Mail Room. Please take one and look through all the sections. Other informational brochures and guides will be available as well. Limited prints available so hurry and get your copy!

If the Isles CERT Team can assist you with any of this information, please let us know.

Stay safe!

Jim Fonk, IC
Linda Cape, Planning
Jim Corso, Operations
David Graham, Logistics

CERT COMMUNITY EMERGENCY RESPONSE TEAM

ROOF CLEANING

Over the past nine (9) months, letters have been sent out to owners notifying them that their roof needs to be clean. Thank you to those owners who have had their roofs cleaned. If you received a letter and not cleaned your roof, please do so immediately and understand this a requirement of all owners within The Isles. The Board of Directors has the authority to hold owners financially responsible for failing to clean their roof. In the coming weeks, additional letters will be sent to owners requiring their roofs to be clean. By maintaining a clean roof, it helps to keep the community looking great.

Please see advertisement pages 10 –11 or speak to your neighbor for roof cleaning companies.

If you have any questions, please contact Joshua Jones by email, joshua@argusmgmt.com.

Thank you for your cooperation in helping keep The Isles looking beautiful.

FITNESS CENTER GUIDELINES

The fitness center is now open for use. Below are the guidelines for its use by Isles residents and rules for use of the weights. Please note, the fitness center will be monitored for compliance and any abuse of the rules will result in either the resident not being permitted to use the facility for a period of 30 days, or it being shut down entirely.

FITNESS CENTER GUIDELINES

- **A face mask must be worn at all times when inside the fitness center.**
- All residents are required to wipe down the equipment before and after use. Disinfectant wipes have been provided and are located in two area's of the fitness center. The wipes are intended for the use of the fitness center only. Anyone found removing wipes will have their access revoked immediately.
- The maximum capacity of the fitness center is 10 people, and all residents are expected to social distance while working out.
- Residents are asked to not exceed one hour of time in the fitness center.
- Four pieces of equipment have been identified as not in use, with signs posted on each, to promote social distancing. Please do not remove the posted signs or use the equipment.
- Any resident not abiding by these rules will have their use rights to the fitness center suspended immediately for 30 days.

RULES FOR USE OF THE WEIGHTS

- **Do not drop the weights on the floor.**
- Wipe the handles off after use.
- Place them back on the rack.

The Board of Directors would like to thank all Isles residents for their cooperation during these unique times. Should you have any question please contact the Property Manager, Joshua Jones at joshua@argusmgmt.com.

Thanks,

Isles Management

FACE MASK REQUIRED

DO NOT DROP WEIGHTS

TENNIS COURTS

During the month of May, Welch Tennis installed new fencing along the north and south side of the courts. During the time the courts were closed, additional maintenance was completed. One of the projects was improving the drainage of the courts. In order to improve the drainage, a new trench was dug along the backside of the courts along Benevento where there are three storm drains.

We want to give a special "THANK YOU" to *Jerry Kortenber, Tom Iceman, Gerald Winker, Don Kortenber,* and *John Savage* who each volunteered more than 15 hours of their time, over a three-day period, to help David (Isles Maintenance Staff) to dig the new trench. In total, 75 bags of dirt and debris were removed.

EMAIL BLAST NOTICE

Since COVID-19, we've been much more proactive with our email blast updates. The Isles Management Team has received several calls from residents who are on the email blast list but are not receiving our emails.

In doing research, we've learned that the emails were undeliverable due to a permission or security issues. Some email platforms have a special security system that may only accept emails from certain senders. In order to override this security feature, the recipient has to manual enter the sender's email address to their contact list as an approved email sender.

If you are not receiving our email blast every month, please add the following email addresses to your contact list. Each email platform works differently so you may need to contact customer service for additional help and guidance.

Josh Jones - Property Manager
joshua@argusmgmt.com

Olga Barrios - Activities Director
olgab@argusmgmt.com

Thanks,

Isles Management Team

COMMITTEE UPDATES

ACC CORNER

The next ACC meeting will be on Wednesday, June 10th @ 11:30am in the Card Room.

Applications that need to be reviewed at the meeting must be submitted to the HOA office by 5:00pm on June 3rd.

Please submit your applications during July and August. We may not have an in-person meeting for those months, but we are still going to review all applications and apprise you of the committee's decisions. We are required to act on all applications within 45 days of receipt.

September will start our regular scheduled meetings the 2nd Wednesday of each month.

Stay safe and be well.

Carol E Solomon - Chairperson

GROUNDS CORNER

As spring has progressed here in "paradise", we have been fortunate to at last have some healthy rain to help green things up and replenish some water to our retention ponds. It has been lovely to see the Bald Cypress and Sycamore trees re-leaf, the oak leaf debris has abated, Crape Myrtles, Hibiscus, and Jatropa are sending out lovely new growth following the recent hard cuts.

We hope that you have also been noticing that Brightview crews have been able to reduce their turn-around time for shrub and tree trimming. With additional personnel on the property, the landscaping is looking trim and lush. Palm tree trims, both tall and low, are in the works now, so things should look lovely through the summer.

Thank you to all who have registered on the Brightview portal; it's use should streamline the work orders and provide homeowners with the communication they need to keep track of their requests.

For those of you who have headed north, and to all who call this home for the summer, be safe and well.

Jeanne Feldstein - Chairperson

RULES & REGS CORNER

"When not in use, owners shall keep their garage doors closed". So it is written in Sec 18 of the use Restrictions in our Association Documents.

Common sense tells us that sometimes we are going to leave our doors open for garage cleaning around a car, or any number of other reasons. Your Rules & Regs Committee, in the spirit of our motto to be "Firm, Fair and Friendly" understands this.

But having your garage door open for frequent, prolonged periods is inadvisable. Open doors detract from the appearance of your home and the community. Also, wildlife may wander in undetected only to eventually emerge in your kitchen when you open the inside door to the garage. It has happened. Squirrels can make for raucous dinner companions and raccoons have bad table manners.

So please keep your garage doors closed except when necessary. Your home will look better and the animals will stay outside in their natural habitat.

Next Rules & Regs meeting is scheduled for June 16th @ 9:00am in the Town Center. All are welcome.

Robert Brosnan - Chairperson

COMMITTEE UPDATES

SPORTS CORNER

Hello sports fans, the Sports Committee hopes that you are all doing well during these tough times.

We have reopened the tennis, and pickleball/basketball courts. We developed some guidelines to help ensure player safety, including social distancing and sanitizing. Please continue to adhere to these guidelines for the safety of yourself and others. So far it looks like everybody is enjoying getting out for a little friendly competition. Folks had to knock a bit of rust off their games but everything is looking up.

The community free clinics conducted by Jerry Kortenber will resume in their regularly scheduled time. Clinics will be held on Monday and Thursday from 8:30am to 10:00am. The clinics will follow the same safe play guidelines so please review them. They can be found posted at all the courts and bulletin board near the bocce courts.

You may have seen some construction going on around the tennis courts. Here is the scoop. The bottom of the fence fabric around the courts was held in place by a wire, which was woven through and clipped to the mesh. Our best efforts of replacing broken clips and keeping the wire woven through the fence, could not hold off the inevitable. Fifteen years of balls, and occasionally people hitting the fence took its toll. The fence fabric on the North and South ends was curled up to a point where it created a dangerous tripping and injury hazard. We replaced all of the fencing along those ends of the courts. Instead of using a wire, we installed a bottom rail to prevent the fence from curling up again.

On a final note from our tournament season, we were finally able to complete the bocce tournament. Barbara Cumming and Jim Parsons were the "A" event champions, while Sally Mills and Graydon Bell ended on top of the "B" event.

While not back to normal, things around the Isles athletic zone are once again humming, just in time for the summer heat.

Have fun out there and remember, hydrate…hydrate…hydrate.

John Savage
Chairperson

BRIGHTVIEW LANDSCAPING

We are still experiencing our spring drought conditions with temperatures reaching the upper 90's and summer rain pattern not in force as yet, the challenge of trying to keep the landscape hydrated continues. We are regularly responding to BrightView portal tickets relating to drought stressed plants and turf. We greatly appreciate the notifications and eyes on our environment. One of the most difficult areas to keep hydrated is our landscape beds because they are irrigated with low volume driplines. There is typically enough water to sustain the plantings but not enable them to flourish as we would like.

We were not able to do the Lady Bug release in May due to supply issues. Evidently weather conditions in the areas of the country where they are grown have not been favorable. We should however be able to do our release in June. With plant material transitioning into summer growth patterns the growth rates tend to be exceptional but we are committed to stay on our regular maintenance cycles to keep the property looking good so everyone can enjoy the great outdoors, while being aware of personal distancing. We will continue to monitor and adjust irrigation system to deal with the drought conditions as best as possible. Irrigation will not replace rainfall, it is a supplement to rainfall.

Mowing will be on a weekly service and will include all the usual suspects: mowing, blowing, weed eating, with soft and hard edging.

The detail crews will remain hard at work to keep your shrubs beautiful for the season.

Our Irrigation system is continually monitored and adjusted for the changing seasons and plant requirements. Repairs and modification are taken care of as needed.

BrightView branches throughout the country have now been thoroughly stocked with Personal Protective Equipment and disinfecting supplies to help us out during this COVID 19 scenario. To date no employees from our branch, families, and friends have been directly affected by this virus. I hope all is well with you and your families. Be smart and stay vigilant, take care.

BrightView appreciates your loyalty and commits to creating a beautiful place to live.

John Breitenstein
Account Manager

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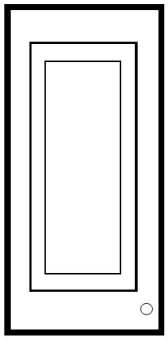

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PREPARE FOR A HURRICANE

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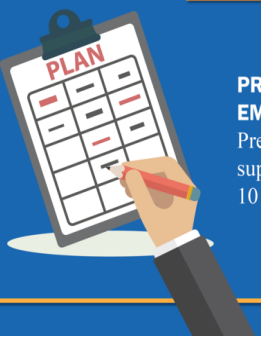
Include more than one evacuation route.



PREPARE AN EMERGENCY KIT!
Prepare a kit with supplies for at least 10 days.

PREPARE YOUR HOME!
Install shutters, clean gutters and drains, trim trees and shrubs.

Ready
FEMA

USEFUL NUMBERS

Adult AED - Two Automated External Defibrillators are on the Isles property, one is installed in the men's restroom at the Tennis Courts. The other is installed in the Town Center (Main Room).

ADT Security System - Phone # **1-800-878-7806** to reach our Community Association Service Center for Customer Care, Services, Sales, System Testing, and Technical Support. Call the above number.

Comcast Cable -Technical or Support issues call the Comcast Call Center. **1-800-934-6489.** Make sure you have your account number or phone number ready to give.

Disposal of Fire Extinguishers - Household Chemical Collection Center is open Wednesday - Saturday, Hours 8am-4pm. 8750 Bee Ridge Road, Sarasota. They may be reached at 861-5000.

DiVosta Customer Number - A new "Centralized Customer Service Department" for DiVosta Customer Relations has been established with a toll free number # **1-888-898-9712.** Website: **www.DiVosta.com.**

Florida Power & Light (FPL) - For questions or concerns, please call **941-917-0708.**
Website: **www.fpl.com.**

Frontier Customer Service - Call **1-800-921-8101** for customer service questions.

Isles After Hours/Weekends - For emergencies pertaining to common areas. Please call **941-951-4043**.

Palmer Ranch Master Property - Phone # 941-922-3866.

Sarasota County - Call **941-861-5000** to report lifted sidewalks, pot holes, or any other county owned property issues. Website: **www.scgov.net**

Sarasota County Utilities (Water/Sewer) - For customer service support, please call **941– 861-6790** or visit their website: **www.scgov.net.**

Sarasota County Sherriff's Office (Non Emergency Number) - Phone # 941-316-1201. In the event of an Emergency, please call **911.** Website: **Sarasotasherriff.org.**

Sarasota County Traffic Division - You can call # 941-861-4016

US Postal Service (Sub-Station) - Phone # 941-921-5666 or **1-800-275-8777.** Address: 6552 Palmer Park Circle, Sarasota, FL 34238.

Verizon Telephone - For service related questions, please call # 1-800-837-4966. For billing questions, please call # 1-800-483-3000.

Waste Management (Trash/Recycle) - Phone # **941-493- 4100**. Please take out your garbage and/or recycling bin on Tuesday after 5pm. Trash pick-up is on Wednesday. If you have palm fronds, branches that you have trimmed, place them on the opposite side of your driveway for pickup.